

A Message To Our Valued Customers

We wanted to make you aware of a recent data security incident at Foosackly's. Our point-of-sale vendor's application was hacked, which allowed the attackers to access our customers' payment card information. No other personal information was impacted.

This incident may affect customers who made purchases with credit or debit cards at one of our locations during the time frames listed [here](#).

We value your loyalty to Foosackly's, and we are very sorry this happened.

What Happened

The computer systems that process credit card and debit card payments at our stores were the target of a cyber-attack. We have learned that the attackers used the internet to exploit a vulnerability in our vendor's payment application to install a malicious computer program on our point-of-sale systems to locate and steal payment card information.

Our Response

Once suspicious activity was brought to our attention, we immediately notified our point-of-sale vendor and launched an investigation with the help of federal law enforcement and a third-party cybersecurity firm. We shut down the attack and removed the malicious computer program. With the help of these experts, we are working with our vendor to put in place additional security measures to protect customer information.

What You Can Do

If you have any questions or concerns, please call (888) 295-0808. We have a dedicated team who is standing by to answer our customers' questions about this incident.

Carefully review your account statements for fraudulent activity, and immediately report any suspicious transactions to your credit card company (for credit cards) or bank (for a debit cards). Additional ways to protect your information can be found [here](#).

We are grateful for your business, and look forward to serving you in the future.

Sincerely,

Will Fusaiotti

CEO

Foosackly's